



Aloe



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City of many faces

COUNCIL APPROVED THREE APPLICATIONS FOR THE UPGRADING OF THE INFORMAL SETTLEMENTS



The City of Windhoek Council is delivering on its promise to formalise the informal settlements, as at its 3rd ordinary meeting held yesterday, 30 March 2017, granted permission for the approval of three applications for upgrade of the informal settlements as follows.

ERVEN 1024 AND 1026 HAVANA - Erven 1024 and 1026 are located north of Havana. There are approximately one hundred and twenty nine (129) households on the two erven. Once subdivided seventy eight (78) new erven will be created. Extension of municipal services will be made to provide individual household connections in the areas. All the above mentioned erven are currently having access to communal services. The proposed development will lead to each household to be provided with an individual connection to municipal services.

ERVEN 1039 AND 1040 IN HAVANA - Erven 1039 and 1040 will be consolidated into one Erf and subsequently be subdivided. The two erven are located in the Havana Township along Zambia and Karasburg Streets. In total, there are hundred and forty five (145) residents settling in this area who were relocated from the single quarters in 2001, and have lived in the area for about 15 years. The consolidated Erf will be subdivided into One Hundred and Three (103) erven. Extension of municipal services will be made to provide individual household connections in the areas.

The statutory processes will follow after approvals by Council i.e. the necessary applications will be made to the Namibia Planning and Advisory Board (NAMPAB) and the Townships Board to ensure statutory approval for consolidations and subdivisions are obtained in terms of the Township and Division of Land Ordinance, 1963 (Ordinance 11 of 1963) as amended; as well as the Town Planning Ordinance (ordinance 18 of 1954). This is a positive development aimed at improving the living conditions of our residents in the north western parts of Windhoek.

ERVEN 1035 AND 1036, HAVANA - Erven 1035 and 1036 are located in northeast of Havana Extension 1 and Havana Proper in Zambia Street. In total, there are one hundred and forty four (144) households already settled on the two erven. With the proposed formalisation a total of eight six (86) residential erven will be created. Individual extension of municipal services in the area will be made. The residents have indicated the willingness to share the erven to be provided for this purpose.

The population's growth rate in Windhoek accelerates at about 9.46% per annum and this evidently contributes to the uncontrolled spreading of informal settlements. Currently there is a pressing need for adequate and affordable service delivery, (land and housing) and it is imperative that the informal settlement is formalised and upgraded to effectively address the needs of our residents. The process will furthermore aid in providing security of tenure with infrastructure improvements.



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Lydia Amutenya
External Communication Officer

A warm welcome our esteemed residents to the April edition of the Aloe! Winter is officially here, as the weather has started to change gradually. Don't be caught off guard, be prepared and keep warm, while adapting to the time change.

Council is delivering on its promise to formalise the informal settlements, as at its 3rd ordinary meeting held on the 30 March 2017, granted permission for the approval of three applications for upgrade of the informal settlements.

Council also approved the first pilot housing project to construct houses ranging between two to three bedrooms on 79 residential erven in Khomasdal Extension 16 through a joint venture agreement with a private developer. This positive development is a clear testimony that Council is determined to improve the living standard of all our residents.

The City will continue to explore opportunities to improve and increase the supply of serviced land and eventual housing development. It is therefore, with that in mind, that we are urging our residents to desist from illegally occupying land, as Council is working hard to address the shortage of serviced land.

On another positive note, the City of Windhoek scooped various awards at the recent PMR Africa Award ceremony held

CITY TO BUILD HOUSES THROUGH ITS PILOT HOUSING PROJECT

The City will this year construct houses ranging between two to three bedrooms on 79 residential erven in Khomasdal Extension 16.

The installation of bulk municipal services on these erven was financed with the City's own financial sources. There have been numerous calls from the public and national leadership for the City to consider developing houses in order to help dampen the escalating property prices and aid in reducing the bottleneck in supplying residential properties.

This housing initiative is thus long overdue and will go a long way in debacle of housing supply. The pilot phase is an initial stage that will enable the City in future to garner capacity in the housing construction sector. At this juncture, the City has no direct construction team or department under its employment tasked to carry out housing building work.

Hence, the seventy nine houses will be developed on a joint venture agreement with a Namibian owned company Oluzizi Engineering and Construction in

at the end of March 2017. Windhoek has also been ranked as the 4th best city in Africa for overall quality of living, according to the latest Mercer Quality of Living Survey. This is indeed good news and we want to believe that you share the same sentiments as the residents of this great City. Our continuous efforts to improve the standards of living in the city continues to be recognised despite any other

partnership with AMIBEX (PTY) LTD. The successful buyers will therefore upon signing the deed of sales be provided with the housing plan as provided for by the construction company.

Concurrently with the above initiative, the City will continue to explore opportunities to improve and increase the supply of serviced land and eventual housing development.

It is worth mentioning that there is a notable willingness from various institutions and members of the business community who are expressing their willingness to help the City of Windhoek in the quest to resolve the challenges in housing demands, and with renewed hope the City is optimistic in embracing realistic efforts aimed at relieving the housing backlog.

In this regard, an effort is also underway by the City to gauge the level of interest from developers and financiers to make proposals to the City for providing affordable housing solutions, and financing thereof same.

challenges that we are facing.

In conclusion, let me remind our residents to always have our Emergency Services 211 111 and City Police 302 302 or 4444 contact numbers at hand, so that assistance is not delayed when it is required.

Until next time, have a safe and restful Easter break!!

The Aloe is produced by the Corporate Communications, Marketing, Tourism & Customer Care Division in the Office of the Chief Executive Officer. The public is welcome to make constructive submissions via the Editor's Column, and submissions should be forwarded to the following address.

If you wish to make comments, suggestions, contributions or advertise in the Aloe, send an e-mail to communication@windhoekcc.org.na or via post at PO Box 59, Windhoek, or visit our website for more information at www.cityofwindhoek.org.na

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WATER USAGE UPDATE IN THE CITY



The rainy season is rapidly drawing to a close and it is important to update our residents and visitors to Windhoek on the ongoing water scarcity in the city.

Water savings for the year since mid-January (when most people are considered to have returned from holiday) averages 27% based on long term demand.

This is not ideal and it would seem that many people have the perception that the water shortage has been dispensed with as a result of the recent rain.

Although the immediate crisis has been averted the impact of the ongoing water shortage in the supply system has only been delayed.

The reality is that Windhoek (and others sharing the supply system of NamWater) is still drawing more water from the system than can sustainably be supplied.

With the growing demand the gap between available supply and demand will continue to widen relentlessly thereby severely increasing the likelihood of another failure of the supply system in the near future. Thus the public is urged to continue saving water and respect all water saving measures. During the water crisis the City of Windhoek proactively pursued the further development of the Windhoek Aquifer in order to augment dwindling supply volumes from NamWater due to the drought.

This timely intervention has paid off

in quenching the City's thirst, and as such is a testimony of the commitment and dedication of the CoW towards its esteemed residents.

We all know that the region's water woes are compounded by the city's fast pace of urbanization and its arid geographical terrain, and we urge the public to continue to heed the call to save water. We should all be mindful of our own contribution to the water demand and continue to change our habits and attitude in order to adopt ways that will help us eliminate water wastages.

Should you come across a burst water pipe or leakage please notify our 24hour bulk water number: 061 290/2402/2162 or report at www.cityscada.tk



UPGRADING OF ELECTRICAL NETWORK IN KHOMASDAL AND OTJOMUISE AREAS



As part of the regular upgrades of the City of Windhoek's network, we would like to inform our valued clients that the Khomasdal Distribution Station is nearing its full firm loading capacity and de-loading is therefore necessary to create an opportunity for growth.

Our department of Electricity will start with

the new project to install medium voltage underground cables along various streets in Khomasdal Area in order to transfer load from Khomasdal Distribution Station to the recently refurbished Wendy Distribution Station. This work will result in increased capacity to allow future extensions of Khomasdal and Otjomuise to be incorporated with ease into Council's network.

The project commenced on Monday, 27th March 2017, and this will see the installation of cable ducts at various road intersections. Thereafter trench-digging for cable installation will commence along sidewalks of the following streets: Wendy Street; Gladiola Street; Moses Garoëb Street; Rooivalk Street; Visarend Street; Windswael Street; Otjomuise Road; Else Street; Ndilimeke Street; Johanna Styreet; Agnes Street and Fiona Street

A project duration period of 2 months is anticipated and will thus be completed by the end of May 2017.

We therefore would like to caution the public that all electrical installations must be treated as "live" at all times and during any power outage, as the City of Windhoek will restore power supply without prior notification.

CRIMEAN-CONGO HAEMORRHAGIC FEVER (CCHF)



The Crimean-Congo haemorrhagic fever (CCHF) virus causes severe viral haemorrhagic fever outbreaks with a case fatality rate of up to 40%.

TRANSMISSION

- Tick bites, or handling ticks with bare hands (tick-to-human)
- Direct contact with infected animal blood and organs, including slaughter of animals with ticks attached (animal-to-human)
- Direct physical contact with body fluids or blood of a person suffering from CCHF or a body of a person who has died from CCHF (human-to-human)
- Handling contaminated linen, beddings and clothes or using contaminated medical equipment and supplies.

SIGNS AND SYMPTOMS

- Sudden on-set of high fever
- Headache
- Back pain
- Joint pain
- Abdominal pain
- Dizziness (feeling that you are losing your balance and about to fall)
- Neck pain and stiffness
- Bleeding, bruising, or a rash

- The person has been in contact with a person who has similar symptoms or animals infested with ticks, or has had a tick bite

In addition, a person may also have any of the following symptoms:

- Nausea
- Vomiting
- Sore throat
- Sharp mood swings
- Confusion

If you are experiencing one of the above-listed signs after tick bite, please contact the nearest health facility.

PREVENTION

Reducing the risk of tick-to-human transmission:

- Wear protective clothing (long sleeves, long trousers)
- Wear light coloured clothing to allow easy detection of ticks on the clothes
- Use approved chemicals intended to kill ticks on clothing
- Use approved repellent on the skin and clothing
- Regularly examine clothing and skin for ticks; if found, remove them safely
- Seek to eliminate or control tick

infestations on animals

- Avoid areas where ticks are abundant and seasons when they are most active

Reducing the risk of animal-to-human transmission:

- Wear gloves and other protective clothing while handling animals or their tissues in endemic areas, notably during slaughtering, butchering and culling procedures in slaughterhouses or at home
- Quarantine animals before they enter slaughterhouses or routinely treat animals with pesticides two weeks prior to slaughter

Reducing the risk of human-to-human transmission in the community:

- Avoid close physical contact with CCHF-infected people
- Wear gloves and protective equipment when taking care of ill people
- Wash hands regularly after caring for or visiting ill people



World Health Organization

NAMIBIA



ANNUAL ROAD RESURFACING TENDER IN WINDHOEK 2017



The City of Windhoek has started with its annual road resurfacing project for resurfacing tender. The 2017 tender has been awarded to Messrs Namibia Construction (PTY) Ltd and construction work will commence by the middle of April 2017 and last until the end of October 2017. The City of Windhoek has a network of approximately 780km surfaced roads and streets and most of them are ageing and many have passed their original design life, and thus it is very important for us to maintain these roads on an annual basis.

Roads are basically constructed with several foundation layers, depending on the volume and mass of the traffic it has to carry and this is then topped off with a waterproof sealing layer, commonly referred to as tar. The sole purpose of the tarred surface is to provide a smooth, weatherproof and dustproof riding surface.

As the road ages, this sealing layer dries out and loses its elasticity and waterproofing properties. Distress can be seen as cracks on the road surface as well as aggregate loss from the surfacing seal. The traffic also polishes the aggregate in this surfacing seal and the road loses its skid resistance. As the surfacing stone is polished, this leads to vehicles being unable to stop during wet weather.

When water penetrates into the upper foundation layers, the material starts to deform and distress can be seen as an uneven road surface and the formation of potholes. Continuous heavy traffic and overloaded vehicles place a tremendous amount of stress on the upper foundation layers and this distress can be seen as an uneven road surface.

MAINTENANCE REGIME

Under ideal conditions preventative

maintenance will be done on a regular basis to ensure the integrity of the waterproof seal, but this is basically impossible to do due to financial constraints. The type of sealing layer to be placed on top of the surfaced roads will depend on the type and volume of traffic as well as whether there are a lot of turning movements, and the cost ranges from approximately N\$420 000 per km for a 6.7mm single seal to N\$1.52mil per km for a 35mm premix overlay.

In cases where the upper foundation layers of the road has deformed, either due to the ingress of water or continuous heavy traffic, or needs to be strengthened, the material can be recycled and cement added to increase the strength and bitumen added to increase the resistance to water. The cost to recycle the upper layer amounts to approximately N\$2.45mil per km and then a new surfacing layer (as above) still needs to be placed on top of it.

In cases where the road has been allowed to fail completely, the only option is to reconstruct it completely at a cost of at least N\$6.65mil per km.

THIS CONTRACT

The decision on what to do on which roads was based on annual visual assessments conducted on all the roads by a team of specialised engineers. The actual quantity of work to be put out on tender was also subject to budgetary constraints and only the highest priorities could be accommodated.

This contract will mainly focus on the higher order roads and they will be resealed by means of a 19mm Cape Seal.

The roads to be resurfaced under this project are the following:

Name	From	To
Andrew Mogalie	Cladius Kandovazu	Shanghai
Bach	Sam Nujoma	Florence Nightingale
Beijing	Otjomuise	Tokyo
Dr Kenneth Kaunda	Robert Mugabe	Eugene Marais
Eros	Robert Mugabe	End
Hans-Dietrich Genscher	Independence	Cladius Kandovazu
Hendrik Witbooi	Mandume Ndemufayo	David Hosea Meroro
Independence	Otjomuise	Caesar
Liliencron	Dr Kenneth Kaunda	Luther
Mandume Ndemufayo	Maxwell	Auas
Monte Christo	Western Bypass	Rendsburger
Moses // Garoeb	Hendrik Witbooi	Bonn
Robert Mugabe	Sean McBride	Laurent Kabila
Robert Mugabe	Jan Jonker	Newton (bus stop)
Sam Nujoma	Mandume Ndemufayo	Beethoven
Shanghai	Andrew Mogalie	Hans-Dietrich Genscher

As usual, it is very important for the road users to give their cooperation in this regards. In the past we had members of the public removing the road signs at the construction sites and this has a negative impact on the progress and completion of the projects. Members of the public and affected parties will be informed of the actual dates that the maintenance work on specific roads will be undertaken by means of notices in the newspapers and the radio. We will do our utmost best to reduce the disruption and inconvenience to the minimum.

TIPS ON HOW TO HANDLE FIRE OUTBREAK



Fire takes a lot of our people's lives or leave them injured especially during winter season. Not all households have fire detectors devices or active fire protection especially in our informal settlement areas, however there are means and ways to prevent fires and the following are tips for people to take extra care this coming winter.

It would be wise to install or have a fire extinguisher in your house if you can and have a fire blanket at your disposal. They will help in putting out fire before the experts arrive on the scene (Fire Brigade)

Stay clear from the place where fire is, keep calm and don't panic but move far away from the fire as further as possible.

Keep clothes, oil and all other loose items far from the fire, if making fire outside or using candles and lamps. And make sure you put the fire out when not needed.

Prevent inhaling smoke by leaving the place of fire immediately and always keep low as much as possible to avoid smoke inhalation and fumes which normally accumulates in the upper parts of the house just below the ceiling.

What to do if your clothes catch fire;

1. Stop running
2. Drop down to the ground and roll around to put out the flames
3. Wrap yourself in a blanket if close to one
4. Remember to cover your face with your hands or a cloth to prevent inhaling burning fumes in large volumes which can affect your upper airway

For emergency please do contact our emergency services at 061 - 211 111 or 290 - 2830.

OFFICIAL INAUGURATION OF THE 2017/2018 CITY OF WINDHOEK JUNIOR COUNCIL

The City Council at its 3rd ordinary meeting approved the official inauguration of the City of Windhoek Junior Council for 2017/2018 scheduled for the 24 April 2017 at Khomasdal Community Hall.

The Junior Council is established in line with the provisions of the Local Authorities Act, 1992 (Act 23 of 1992), section 32, subsection 1 (w).

The City of Windhoek initiated the establishment of the Junior Council in 1999 to act as an Advisory Committee to the Municipal Council.

The Junior Council Contributes towards the development of Windhoek residents through identified and Council approved projects.

The Junior Council has 35 participating secondary schools (22 state schools and 13 private schools) with two learners from each school serving on the Junior Council. Grade 10 learners serve as the understudies whereas grades 11's are the Councillors.

During the period 2017/2018 the City of Windhoek Junior Council will embark upon a School – wide Campaign on the usage of library resources.

This project will be carried under the theme: **'Leave a legacy through reading'**, a project that was co-founded with the Ministry of Education, Art and Culture to be implemented in order to promote the culture of reading.

The 2017/2018 Junior Council will continue with the implementation of the following

standing projects:

- Namibia National Days Commemoration;
- Cancer projects with the Ministry of Health and Social Services and the Cancer Association of Namibia;
- Social Welfare project for elderly and people living with disability; and
- Cleaning Campaigns.

Junior Council



Save a Life Today
SALT



SELF-READING (SMS)

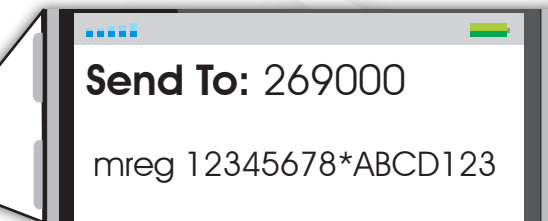
This service allows you to submit your monthly water/electricity meter reading via SMS. Below is the information on how to register and submit your reading.

1. Registration

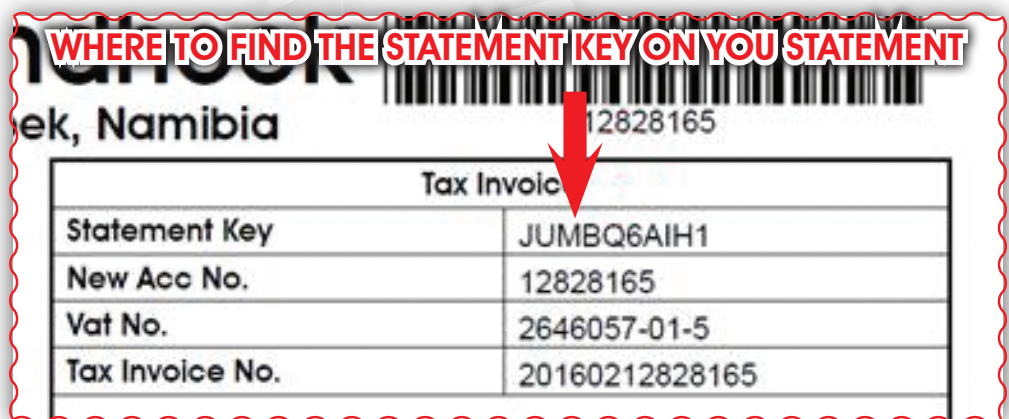
You will be required to register your cell phone number to an Account by sending an SMS with your account number and statement key to 269000. Please note, only one registration per Account is allowed but a single mobile phone can register to more than one Account.

Your SMS should look like this:

mreg accountNo*statementKey → send to 269000



The Account Number and Statement Key can be found on your monthly statement at the [indicated the position on the statement where the key is found]. Please note only the Statement Key on the latest statement will be accepted.

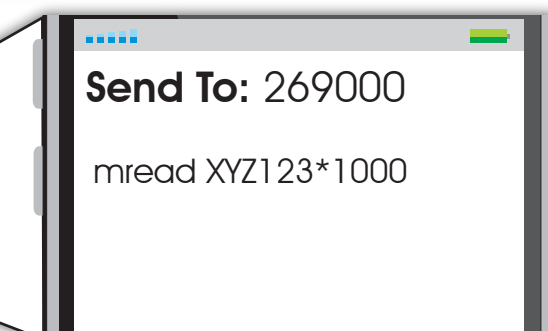


2. Reading Submission

Once your cell phone number is registered to an Account, you are eligible to submit your monthly reading by sending an SMS to 269000.

Your SMS should look like this:

mread meterNo*reading → send to 269000



The Meter Number will be indicated on your statement. The reading to submit must be collected from your meter at home. Please note that only one reading per month will be accepted.

NB: A FEE OF N\$1.00 WILL BE CHARGED PER SMS. READINGS TO BE TAKEN AND SUBMITTED BETWEEN 20TH AND 31ST OF EVERY MONTH.

CITY CONTINUE TO SHINE AT THE PRESTIGIOUS PMR AWARDS



Receiving the City of Windhoek's awards (L-R): Superintendent Cilie Auala, Tourism Officer Mr. Olihile Thataone, Chief Engineer Mr. Sebastian Husselmann and SE Economic Development Ms. Utete Karimbue-Mupaine.

City won following awards at PMR Awards 2017, held at Safari Hotel on Wed, 29 March.

- Gold: Municipality doing most to attract foreign investment
- Gold: Municipality doing most to attract tourism
- Gold: Municipality doing most to develop infrastructure
- Gold: Municipality doing most to clean the environment
- Diamond Arrow: Proactive Mayor in Namibia over the past 12 months
- Diamond Arrow: Municipality doing most for job creation
- Diamond: Municipality doing most to attract local investment
- Diamond: Municipality doing most to fight crime

THE PURPOSE OF THE PMR AWARDS

- To create a global and unique marketing tool for the company, department and/or institution
- To enhance excellence in industry
- To set a bench mark in industry
- To acknowledge personnel and staff (from the cleaner to the highest position in the organisation)

